



Office of the Town Clerk

Town Clerk / Receiver of Taxes – Daniel Aman, RMC

Margaret Green Lull
Deputy Receiver of Taxes

WHY ONLINE BILL PAY IS NOT RECOMMENDED FOR TAX PAYMENTS

- No USPS postmark on the envelope
 - USPS postmark is utilized as date of payment (no postage meters)
 - If there is no USPS postmark, whatever date the envelope is actually received is used
 - If mail is lost or delayed by the Post Office, you are responsible for any accrued interest
- Delays in processing – Your check is not actually mailed the same day it comes out of your bank account
 - Your bank moves the money to a holding account when you request the check, then
 - Your bank then transfers money to a third party check processes company - once a certain number of payments to a particular payee are received or ‘x’ numbers of days pass, then
 - Third party check processing company actually mails a physical check
- There is no payment stub included, so payment processing is much slower
 - Our bank’s processing team separates online payments in order to research what parcel was meant to be paid
 - If we are not able to determine what parcel the payment is for, it will be returned to the sender. The process could take weeks to resolve
- You won’t know if there is a problem
 - Your balance will go down when your bank moves the money from your account to their holding account
 - If the envelope gets lost in the mail, destroyed by a sorting machine, etc, you will have no way of knowing we didn’t receive your payment